

Case Study

National Council for Special Education

Secure Access without the Administration Complexity



Organisation Background

The National Council for Special Education (NCSE) is responsible for the improvement of the delivery of education services to persons with special educational needs arising from disabilities. The Council has a particular emphasis on service delivery to children.

The NCSE is headquartered in Trim, Co. Meath with a nationwide network of approximately eighty special education needs organisers.

The Challenge

The eighty remote staff require secure access to administration and operational services based at headquarters. Given the personal nature of the information that the NCSE maintains, security is a paramount requirement. The challenge was to provide a remote access service with the highest possible levels of security yet be easily managed by existing IT resources and simple for remote staff to use.

The Solution

The NCSE have enabled secure remote access for all their special education needs organisers using AccessMyLan.com and laptops equipped with Vodafone Mobile Connect data cards. The data cards are configured to only allow connections to AccessMyLan.com, forcing all Internet access through the headquarters content and policy controls. Each remote connection is validated by the PIN protected CallerID of the data card as well as the remote user credentials.

The Benefits

- Addressed security requirements without complexity
- Integrated reporting provides full audit trail of activity
- No specialised IT resources required to manage service
- No uncontrolled Internet access by remote staff
- Device access controlled by SIM number of data card as well as user credentials
- Simple usage model for remote staff
- Data cards provide access from any location



Location

Trim, Co.Meath, Ireland

Industry

Public Service

Value Assessment

“AccessMyLan.com was selected on the basis that we were satisfied that it best met our security and operational requirements”

Mary Corrigan,
IT Manager, NCSE

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